

## Canada Post Strike: Here is what you need to know

During the Canada Post strike, the Town will be unable to receive mail.

To avoid delays, penalties or missed notices, we've outlined ways you can connect with us or make outstanding payments:

### For Property Tax Bills

- Contact us by phone (519) 928-5652 (option 0) or email [taxes@townofgrandvalley.ca](mailto:taxes@townofgrandvalley.ca) with the Subject "Tax Bill" to request/receive your tax bills electronically and provide:
  - Owner's Name
  - Complete Property Address(s)
  - 19-digit Roll Number (found on your previous tax bill)
  - Email address you would like us to use.

### For Property Tax Payments

- Enroll in our pre-authorized payment plan. [Pre-Authorized Tax Payments \(PAP\) Program](#)
- Call the Municipal Office at (519) 928-5652 (option 0) during regular business hours. We can accept VISA and Mastercard payments over the phone.
- Telephone or on-line banking
- At your Bank or Financial Institution
- In-person at the Municipal Office - 5 Main Street North, Grand Valley, during regular business hours
- Drop box after hours located at the Municipal Office - 5 Main Street North, Grand Valley (do not place cash in the drop box)

### For Other Notices and Future Updates

- Subscribe to [Town Website News](#)
- Follow us on [Facebook](#)

The Town of Grand Valley advises residents not to mail anything to the Town.

**Important:** It is the account holder's responsibility to ensure all payments are made by their respective due dates, regardless of any mail service disruptions.

### Contact Us

Phone: 519-928-5652 (option 0)

Business Hours: Monday to Friday - 8:30 a.m. to 4:30 p.m.

Email: [mail@townofgrandvalley.ca](mailto:mail@townofgrandvalley.ca)

Property Tax Email: [taxes@townofgrandvalley.ca](mailto:taxes@townofgrandvalley.ca)