Dufferin county

Community Safety and Well-Being Plan 2021-2024



AMARANTH



















2023 Annual Report

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MESSAGE FROM THE CO-CHAIRS

We are pleased to bring you the third annual report on the Community Safety and Well-being (CSWB) Plan for 2021-2024. This report highlights the significant work of the Integration Table, our partners, and the community in 2023.

Community Safety and Well-being are a foundation of vibrant communities. A variety of people call Dufferin County home. While our stories may differ, we all value safety and well-being.

In 2023, we took on many challenges, and we are pleased with our successes. In particular, the Integration Table successfully conducted a community-wide survey, which attained extensive reach, support, and participation throughout the County. Our community stepped up and has given us valuable information to guide our next plan.

We would like to thank the individuals, partners, Lead Tables, and municipalities across the County for their efforts this year. Community Safety and Well-being work requires agility and attentiveness from many to be successful. Thank you for all that you do!

Anna McGregor

Director Community Services



Jennifer Payne

Executive Director Headwaters Communities in Action



CSWB ANNUAL REPORT 2023

ONTARIO'S CSWB PLANNING

The Comprehensive Ontario Police Services Act, 2019 mandates every municipal council to prepare and adopt a Community Safety and Well-Being Plan. Under the legislation, municipalities have the discretion and flexibility to develop joint plans with surrounding municipalities. The municipalities in Dufferin are working collaboratively to develop a shared Community Safety and Well-Being Plan for all of Dufferin County.

As part of the legislation, the province mandated a number of requirements. Municipalities must:

- Prepare and adopt a Community Safety and Well-Being Plan.
- Work in partnership with a multisectoral advisory committee comprised of representation from the police service board and other local service providers in health/mental health, education, community/social services and children/youth services.
- Conduct consultations with the advisory committee and members of the public.

The Ontario Community Safety and Well-Being Planning framework operated as a guide in developing the Dufferin County Community Safety and Well-Being Plan. This framework focuses on collaboration, information sharing and performance measurement, and identifies four areas in which communities can be made safer and healthier.



WHERE WE HAVE BEEN



- Data and Asset Mapping
- Organizational consultations 20 interviews were conducted with community organizations.
 - Inventory of Dufferin planning tables an inventory of existing planning tables in Dufferin was also conducted. A total of 33 planning tables were identified.
 - Local data dive local data was collected to validate resident perceptions, to support ongoing discussions, and to create a foundation.



- Community Engagement
 - Community consultation a website was created to share information and to ensure residents were given the opportunity to participate in the plan's creation.
 - Resident survey residents were able to provide input into the plan through a survey. The survey was completed in late fall of 2020. A total of 471 responses were received from residents across Dufferin County.
 - Youth engagement an engagement session was held with youth in Shelburne to learn about their experiences and perceived risks to health and safety.
 - Community organization consultation community organizations were invited to participate in a survey to identify statistics they collect, local research that has been conducted, and priorities they would like to see reflected in the plan. A total of 20 organizations responded to the survey.



- **Sensemaking** The Advisory Committee reviewed all of the data and information that had and Plan Development

 - 1. Mental Health and Well-being
 - 2. Housing and Homelessness
 - 3. Substance Use and Addiction
 - 4. Discrimination, Marginalization, and Racism

been collected and identified five areas of focus for the plan:

5. Community Safety and Violence Prevention



- Dufferin Community Safety and Well-being Plan
- The four-year plan was adopted in May of 2021. It will be reviewed annually.
 - A structure has been established to lead the implementation of the plan, which leverages the use of existing tables in Dufferin, and ensures that there is an integrated response.
 - A Lead Table has been identified for each of the priority areas. The existing Advisory Committee has converted into an Integration Table.

PRIORITY AREAS & 2023 UPDATES



*Gender-based Violence, and Family and Domestic Violence Prevention.

MENTAL HEALTH AND WELL-BEING

Lead Table: Hills of Headwaters Ontario Health Team Mental Health and Addictions Work Group

About: We are a work group structured through the Hills of Headwaters OHT as a result of mental health and addictions being identified as a priority area for our local OHT. We are comprised of a wide range of community service providers and people with lived experience and we are broadly tasked with enhancing system integration; enabling straightforward and easy to navigate pathways for service; and addressing systems gaps. We have a number of sub-committees including the following: Community Crisis Integration Team, Community Response, Addictions Strategy, Bereavement Support; Congregate Settings Community of Practice; and Service Navigation.

2023 Areas of Focus:

- 1. Overall mental health.
- 2. Emergency Room visits.

Planned Outcomes	Realized Outputs and Outcomes
Enhance overall Mental Health.	 Centralized Intake and navigation services modeled after other Ontario Health Teams. 211 was engaged to offer services to the Hills of Headwaters. Navigation committee formed to support implementation. Annual Overdose Awareness Day held on August 31st to bring awareness to resources for the community and reduce the stigma associated with substance use and overdose. New workplan for Community Mental Health and Addiction Support Services developed in alignment with OHT Strategic Plan. Main areas of focus include: Improve access and service navigation: Ensure seamless, easy-to-navigate, and equitable access to the right mental health and addictions care at the right time. Integration - Health and Primary Care: Advance whole person care experiences and health care integration. Develop system level outcomes or Key Performance Indicators. The Working Group held a planning session in September to identify barriers and opportunities to having more reach and improving collaboration.
Reduce emergency room visits.	 Continued collaboration of community partners through the Community Integrated Crisis Team, Community Outreach Support Counsellors and Mobile Crisis Response Team to divert unnecessary use of hospital and Emergency Department. Data collection and analysis was supported by Collective Results to enhance awareness of resource use and need.

HOUSING AND HOMELESSNESS

Lead Table: Dufferin County Equity Collaborative (DCEC) Housing & Homelessness Working Group

About: The DCEC Housing & Homelessness Working Group was formed in Spring 2019. The group's 2023 goal was that "All members of the community will have equitable access to safe and affordable housing."

2023 Areas of Focus:

- 1. Community awareness and understanding of homelessness.
- 2. Reduction of barriers.
- 3. Housing stability supports and initiatives.

Planned Outcomes	Realized Outputs and Outcomes
Increase community awareness and understanding of homelessness, the lack of safe and affordable housing in our community, and the impact these issues have on our community.	 County of Dufferin - Planning and Economic Development joined the Working Group. FTP and Choices attended Celebrate Your Awesome, promoting the housing postcards to raise awareness.
Increase access to safe and affordable housing.	 Ed Peterson, Founder of Tiny Homes Association, gave a presentation to the Working Group that was attended by County Planning, Economic Development, and Building staff. Presentation from Eden Grodzinski from Habitat for Humanity Halton-Mississauga- Dufferin's Tiny Home program.
Increase initiatives to help obtain and maintain safe and affordable housing.	 The County received additional Homeless Prevention Program funding and allocated funds for supportive housing and increased the number of housing allowances available. The County provided 26 new Canada-Ontario Housing Benefits (COHB) to residents. This benefit is portable and can be taken anywhere in the province. Dufferin's Men's Shelter opened. Delivered RentSmart training and certification to two cohorts (Youth and Men's Shelter).

SUBSTANCE USE AND ADDICTION

Lead Table: Dufferin-Caledon Drug Strategy Committee.

About: The Dufferin-Caledon Drug Strategy started back in 2017 as a group of community agencies coming together to organize a local event in recognition of Overdose Awareness Day on August 31. At that time, the agencies felt strongly that something needed to be done to draw awareness and offer support to the community as the number of overdose related deaths were increasing and the "Overdose Awareness Day" Committee was formed. Over the years the Committee has stayed committed to increasing the community's awareness of the issue and morphed into the "Dufferin-Caledon Drug Strategy" in 2020 recognizing that the work needed to be broader than just organizing a one day event each year.

2023 Areas of Focus:

- 1. Community awareness and understanding of addiction.
- 2. Reduction of stigma.
- 3. Drug use safety.

Planned Outcomes	Realized Outputs and Outcomes
Assist workplaces with substance regulatory changes.	 Outreach to community businesses re. <u>Section 25.2 of the OHSA</u>: Provided letters to identified businesses. Letters resources to assist with workplace obligations.
Reduce the stigma of addiction in the community and promote drug-use safety.	 Overdose Awareness Day event on Aug. 31: 45 community members attended. 48 service providers attended. 3 speakers shared their experiences with substance use; one from their own personal experience, one as a family member who lost their sister to an overdose related death and one first responder (Dufferin OPP) doing the work. 2 local newspapers (Banner and Citizen) attended and wrote an article about the event afterward. FTP distributed 34 naloxone kits/refills, 4 sharps containers (3 black and 1 yellow), 4 quick packs (10 packs of needles). WDG Public Health distributed 9 naloxone kits, 4 meth kits, 1 crack kit, 10 sharps (black), and 1- 1L kit. In November 2023, the first edition of the Dufferin County weekly FAST Overdose Alert Platform report started being shared on Wednesday afternoon with committee members. This report helps to give an understanding of substance use harms within our communities.

DISCRIMINATION, MARGINALIZATION, AND RACISM

Lead Table: County of Dufferin Diversity, Equity and Inclusion Community Advisory Committee (DEICAC)

About: The County of Dufferin Diversity, Equity and Inclusion Community Advisory Committee (DEICAC) was created in October 2020 as a response to local incidents of anti-Black racism. The Advisory Committee to County Council was implemented very promptly, following in the wake of similar actions in municipalities that took place during the most recent wave of North American African, Caribbean and Black community civil rights organizing, characterized by the United States and Global Black Lives Matter movement. The mandate for the committee will be to advise County Council, make recommendations and provide a monitoring and measuring role to help ensure that the County applies a diversity, equity and inclusion lens to its policies, services and programs.

2023 Areas of Focus:

1. Recruitment.

Planned Outcomes	Realized Outputs and Outcomes
Expand DEICAC membership.	 Underwent DEICAC membership recruitment. November 21, 2023, DEICAC met to complete part one of the committee onboarding program.

COMMUNITY SAFETY AND VIOLENCE* PREVENTION

Lead Table: Dufferin/Caledon Domestic Assault Review Team (DART).

About: The Dufferin/Caledon Domestic Assault Review Team (DART), established in 1994, is a group of representatives from the County of Dufferin and Town of Caledon (Region of Peel) criminal justice, medical, child protection and community service agencies. Each agency has an individual mandate to deal with domestic abuse either supporting victims, or children who have been exposed to abuse, or the perpetrators of the abuse. The work of the Committee is accomplished through agency representatives who take part in interagency decision-making, by commitment to the Protocol, by commitment to deal with new challenges as they emerge and with the assistance of interagency agreements.

2023 Areas of Focus:

1. Maintain a sensitive, effective service response to victims and children who have been exposed.

- 2. Hold perpetrators of violence or abuse accountable for their behaviour and its effects.
- 3. Communicate and consult effectively between agencies.
- 4. Voices of Courage, people with lived experience group.

Planned Outcomes	Realized Outputs and Outcomes
Continue Survivor initiatives.	 On June 8, 2023, the DART Coordinator attended the, "Supporting Survivors of Technology-Facilitated Gender-Based Violence," training led by the Women's Shelters Canada. Survivor Panel conducted regular meetings.
Raise awareness and complete training.	 Family Transition Place (FTP), Sexual Violence Community Education Facilitator, worked with the hockey community for Hockey Canada, the Ontario Hockey League and, the Highlanders AAA Hockey association to provide sexual violence education. Dufferin Child & Family Services & FTP met on September 25, 2023, for a full day training to strengthen relationships between organizations and talk about the work that were doing to support families. There were 70 people in attendance. Between October - December 2023 Caledon/Dufferin Victim Services (CDVS) hosted and participated in: Hosted a workshop facilitated by the Canadian Anti-Hate Network for CDVS staff, Crisis Responders, police & community partners. Participated with Peel Children's Aid Society in the Dress Purple Campaign. Provided multi-day Victim Services training to Dufferin Paramedics. CDVS staff attended the virtual webinar Strong Connections - Gender Based Violence & Mass Casualty. Staff attended a one-day symposium on Intimate Partner Violence (IPV). Project - victim support through the holidays.

COMMUNITY SAFETY AND VIOLENCE* PREVENTION

2023 Update Continued:

Planned Outcomes	Realized Outputs and Outcomes
	 October 5, 2023, Meaningful Connections Workshop: DART members attended a ½ day training on October 5, 2023, at Monora Park. The workshop was led by Ginny Santos from Neole. It gave members an opportunity to make meaningful connections with each other since we have had new members over the last few years. Ginny led the group in 3D modeling activities to discuss what DART's vision is, how members could contribute to the committee moving forward and members worked through a team development activity by taking a team approach to a complex scenario. A report was provided to the Committee. CDVS trained 7 new crisis responders to provide direct service to victims of crime and tragic circumstances including victims of IPV. They also participated in 8 community outreach events & presentations highlighting community partnerships and local services. CDVS staff participated in the following virtual trainings: Gender-Based Violence in the Lives of Muslim Women in Canada. Lessons Learned from the Nova Scotia Mass Casualty. Information sharing and collaboration across services to improve safety. Women's Impressions of Counselling for Intimate Partner Violence. Supporting Sexual Assault Survivors After a Not-Guilty Verdict or Mistrial. Changing Outcomes for Women Experiencing Homelessness & Engaged in Survival Sex Work. Partnering with Media for Change: Disrupting Harmful Narratives on GBV. Integrating Culturally Sensitive Care in African, Caribbean & Black Service Delivery. Keira's Legacy of Hope: Judicial Training on Family Violence. Helping the Helpers: A Trauma-Informed Approach to Supervision. Elder Abuse & Financial Abuse Prevention in LGBTQI+ Communities. The Healing Power of Our Stories with Brittany Snow, Jaspre Guest and D

Partners: Amaranth, East Garafraxa, Grand Valley, Melancthon, Mono, Mulmur, Orangeville, Shelburne

2023 Areas of Focus:

- 1. Staff awareness and training.
- 2. Community awareness and intervention.

2023 Updates:

Mental Health and Well-being

Amaranth

- We co-hosted the International Plowing Match, an event that promotes community engagement and well-being.
- Employees are offered access to mental health professionals, stress management programs, and wellness initiatives designed to promote a healthy work-life balance.

East Garafraxa

• Partners with the Orton Community Association (Charity) as a funder for activities they promote through their facility.

Grand Valley

- Seniors Recreation Programming expansion project.
- New ball diamond construction for organized sports for children, families.

Melancthon

- Implemented temporary shutdowns and closures to ensure staff receive uninterrupted break periods and have the ability to partake in team bonding. Continue to have Staff meetings every morning before we start our day. Continue to close Fridays for the month of August, including the Friday before Labour Day (if it happens to fall in September).
- Purchased HR Downloads with hopes of implementing mental health and well-being sessions for staff.

Mulmur

- Afternoon Walking Videos.
- Community Recreation (pickleball, Tai-Chi, cards and conversations activity, woodworking group).
- Review of HR policies.

Orangeville

• Joint Health and Safety Committee along with Human Resources provided printed material and seminars to staff dealing with mental health and well-being.

Shelburne

- Staff attended mandatory "Mental Health in the Workplace" training.
- Staff and Council will attend various sessions on this topic at a number of professional organizational seminars throughout the year, including such organizations as AMO (Associations of Municipalities of Ontario)
- The benefits program for staff includes access to a range of supports for mental health and wellbeing, regular bulletins are provided to staff on what is available i.e. EAP (Employee Assistance Program)
- The Town supports all members of staff who may be experiencing challenges through accommodation where required and to ensure they have the time to manage what they are dealing with.

Housing and Homelessness

Amaranth

• The Township collaborates and donates to local food banks.

East Garafraxa

• Passed a Township initiated by-law to allow Additional Dwelling Units as of right removing barriers requiring a zoning amendment.

Grand Valley

• Updated growth plan to accommodate more development, more housing, more employment.

Melancthon

• In the beginning stages of implementing an "Additional Residential Units" (ARU) By-law. The policy will aim to permit up to three ARUs per lot in the Township.

Mulmur

- Monitored Provincial policy development
- Attended Housing and Homelessness sessions/workshops
- Advanced Draft Plan of Subdivision, including multi-residential component.

Orangeville

• Homelessness Task Force Committee met 8 times to discuss issues for those unhoused. The Town also implemented warming/cooling centres.

Shelburne

- In 2023 and 2024 the community grants program placed a high priority on food insecurity and the needs of those who are dealing with housing challenges. A significant portion of funding was devoted by Council to supporting organizations in these service areas, including local food banks.
- The Town was among many municipalities to formally support the policies of AMO regarding the need for the province to better support and fund homelessness with significant capital funding provided.
- The Town has attended a number of sessions on this issue to determine what role we can play in this important service area.
- The Town's planning and development is based on supporting housing diversification and intensification to allow more affordable housing to be built where the developer chooses to provide this housing option.
- Through the assessment that is derived from the Town of Shelburne to the County we are indirectly supporting and funding all initiatives of the County of Dufferin.
- Council serves as the board for Fiddleville Non-profit housing and the housing units predominantly support income challenged residents.

Multiple Municipalities

• Food drive competition amongst municipalities.

Substance Use and Addiction

Amaranth

- The Township has a needle deposit program to reduce harm and connect individuals to treatment resources.
- Employees are offered access to addiction treatment services and counseling through a comprehensive benefits package. **Orangeville**
- This topic was covered in the Homelessness Task Force as we dealt with many organizations throughout the Town offering assistance for substance use and addiction. The Town was equipped with cards to hand out to those in crisis. These cards provided contact information for various organizations to assist.

Shelburne

- The Town's role is limited to the staff training and information provided on these topics. One example is Sharps Training.
- The Town will share information with the public from various charities and not for profits during their campaigns or educational initiatives on Substance Use and Addiction and we will also share applicable information from the OPP Central Detachment.
- Staff were trained on Naloxone use.

Discrimination, Marginalization, and Racism

Amaranth

- Regular training is provided to staff where anti-discrimination policies are reviewed and updated.
- The Township participates in flag raising ceremonies and official proclamations such as Pride and Multiculturalism.

East Garafraxa

- Contributes to funding for multicultural organization.
- Partners with Community Living Dufferin on removing financial barriers by rebating some of their property taxes.

Melancthon

- Conducted an annual review/update of workplace policies.
- The Township participates in Flag Raisings for Black History Month, Pride Month, Multiculturalism Day and National Truth and Reconciliation Day.

Orangeville

• DEI Committee met 6 times to discuss topics/issues arising in our community and gathering solutions.

Shelburne

- The Town has a DEI Committee that is very active and has a significant budget. Committee representation includes three members of Council, which reflects the priority placed on DEI. The committee meets monthly. Community events led or supported by DEI include:
 - Black History Month (February).
 - National Day for Truth and Reconciliation and Orange Shirt Day.
 - Attendance at other community events to share DEI work, for example attending faith-based seminars or events in Shelburne, will be attending Fridays in the Park series starting June 2024 and are scheduled to be at Canada Day 2024 among other 2024 events.
- In 2023 accessibility was added to the DEI committee portfolio and they have initiated a range of new projects to support accessibility including how to make more downtown businesses accessible.

- Staff training regularly and annually includes a variety of sessions virtual or in person within this area for example:
 - Workplace Diversity and Inclusion Training.
 - Embracing Gender and Sexual Diversity Training.
 - AODA Customer Service Standards Training.
 - Workplace Violence and Harassment Refresher Training.
 - Unconscious Bias Training for All Audiences.
 - Workplace Sensitivity Training for Employees.
- The Town is a member of Canadian Centre for Diversity and Inclusion (CCDI) and staff and Council will attend various sessions and educational opportunities provided by this organization.
- The Town makes proclamations as well as having flags raised to recognize a wide range of special days and events. A full listing is provided on the Shelburne.ca website. A few examples are:
 - Pride month.
 - Black History month.
 - Human Trafficking Awareness.
 - Unity in Diversity.
- The Town completed our Parks and Recreation Master Plan, and the capital projects reflect an evolution in supporting and responding to the needs of a diversified community.
- The Town shares information, daily to weekly (Approximately 15 or more a month), via social media platforms (Facebook, Instagram, X and LinkedIn to raise awareness on diversity of initiatives to promote multiculturalism.

Community Safety and Violence Prevention

Amaranth

- The Township has partnered with Commissionaires to enhance our neighbourhood by-law enforcement.
- The Township has enhanced our policing efforts through radar monitoring.

Mulmur

- Reviewed Health and Safety Policies and department needs.
- Council made decision to enter WSIB Excellence program.

Melancthon

- The Township has enhanced our policing efforts with additional funding added to the 2024 Budget for Paid Duty Policing.
- The Township hosted a Town Hall Meeting in April 2024 on Public and Road Safety.

Orangeville

• Conducted ongoing work with the OPP who also have a crisis response team who accompanies them to calls, etc.

Shelburne

- The Town is policed by the OPP and information they issue is regularly shared via social media.
- The Mayor and Council will also issue statements on specific community incidents.
- The Town recently completed a significant review of speed limits and traffic safety and traffic calming. All town roads with a few exceptions are 40km.
- The Town is also investigating automated speed enforcement.
- The Town regularly shares information on Emergency planning for your home and family including fire evacuation strategies for each home.

WHERE WE ARE GOING

• Local Data Dive - local data is being collected to guide the next CSWB Plan. Data and Asset Mapping



- Engagement
- **Community** 2023 Community Survey Residents completed a survey in late 2023 and early 2024. This will help evaluate progress on the 2021-2024 Plan in its final year and provide some guidance for the 2025-2028 plan.



- **Sensemaking** Data Sensemaking work is underway to examine and make sense of data at and Plan the Integration Table.
- **Development** Guiding the next Plan The Integration Table will review all of the data and information that will be collected and identify areas of focus for the next plan.



- Dufferin Community Safety and Well-being Plan 2025-2028
 - Another four-year plan will be adopted with the completion of the 2021-2024 plan.
 - A structure has been established to lead the implementation of the plan, which leverages the use of existing tables in Dufferin, and ensures that there is an integrated response.



ACKNOWLEDGEMENTS

Community Safety and Well-Being is a comprehensive subject. Our community requires ongoing collaboration, information sharing, and performance measurement by many to be successful.

We are grateful for the individuals, partners, and service providers dedicated to this work. We appreciate your commitment. In particular we would like to recognize partners from CSWB Lead Tables, and the Integration Table:

- Alzheimer Society of Dufferin County
- Caledon-Dufferin Victim Services
- Canadian Mental Health Association (CMHA) Peel Dufferin
 Dufferin Situation Table
- Community Living Dufferin
- County of Dufferin
- DC MOVES
- DCEC
- Diversity Equity Inclusion Community Advisory Committee
- Dufferin Area Family Health Team (DAFHT)
- Dufferin Caledon Domestic Assault Review Team (DART)

We would also like to thank our municipal partners:

- Dufferin Child and Family Services (DCAFS)
- Dufferin Community Foundation
- Family Transition Place (FTP)
- Headwaters Communities in Action (HCIA)
- Hills of Headwaters Ontario Health Team (HOH OHT)
- Ontario Provincial Police (OPP) Dufferin
- Probation and Parole
- Services and Housing in the Province (SHIP)
- White Owl Native Ancestry Association















APPENDIX - GLOSSARY OF TERMS

СННАР	Chronic Homeless Housing Allowance Program - ongoing financial supplement paid by the County to the landlord or eligible renter (from the BNL) to help them offset rental costs.
Chronic Homelessness	 Refers to individuals who are currently experiencing homelessness AND who meet at least 1 of the following criteria: they have a total of at least 6 months (180 days) of homelessness over the past year. they have recurrent experiences of homelessness over the past 3 years, with a cumulative duration of at least 18 months (546 days).
СМНА	Canadian Mental Health Association (Peel-Dufferin)
СОНВ	Canada-Ontario Housing Benefit
Comprehensive Police Services Act, 2019	Is a law in the province of Ontario that brought a number of reforms to policing in the province. It mandates that every municipality across Ontario must have prepared and adopted a Community Safety and Well-being Plan by July 2021
CDVS	Caledon/Dufferin Victim Services
CSWB	Community Safety and Well-being
DAFHT	Dufferin Area Family Health Team
DART	Domestic Assault Review Team
DCAFS	Dufferin Children and Family Services
DCEC	Dufferin County Equity Collaborative
DC MOVES	Dufferin County - Managing Organizing Validating Engagement Strategy
DEI	Diversity, Equity and Inclusion
DEICAC	Diversity, Equity, and Inclusion Community Advisory Committee
FTP	Family Transition Place
HCIA	Headwaters Communities in Action
НОНС	Hills of Headwaters Collaborative

APPENDIX - GLOSSARY OF TERMS

IT	Integration Table - A cross-sectoral table which will ensure a proactive, balanced and collaborative response across the five priority areas. This table works to ensure an integrated response to community safety and well-being which leverages.
IPV	Intimate Partner Violence
Lead Table	An existing planning table that is leading the implementation of strategies and actions in each of the five priority areas.
MH&ADD	Mental Health and Addictions
OHT	Ontario Health Team
OPHI	Ontario Priorities Housing Initiative (Housing Allowance Program)
OPP	Ontario Provincial Police
Outcomes	Actions and/or behaviour changes that contribute to overall goals.
SHIP	Services and Housing in the Province
SP	The Survivor Panel; a panel of survivors that works in collaboration with the Community Safety and Violence Prevention table.