

Designated Public Sector Annual Status Report Template

Town of Grand Valley

Annual Status Report

Name of Organization

Town of Grand Valley

has established a multi-year

Name of Organization

accessibility plan to prevent and remove barriers to accessibility and to meet requirements under the *Accessibility for Ontarians with Disabilities Act* and the Integrated Accessibility Standards.

This Annual Status Report details the required annual update for (year) 2020 on the progress of measures taken to improve accessibility. The purpose of this report is to track our organization's progress and make the public aware of our initiatives.

This report is available online at https://www.townofgrandvalley.ca/en/our-services/accessibility.aspx?_mid_=6951

To request an alternate format of this annual status report, please contact:

Name (last name, first name) Townsend, Meghan

Email mail@townofgrandvalley.ca

Telephone number 519-928-5652 ext. _____

Accessibility Accomplishments in (year) 2020

General Accomplishments Applicable Not applicable

Enter in general initiatives related to accessibility that may or may not be directly related to a regulatory requirement or initiatives that don't fall within a particular standard.

Customer Service Accomplishments Applicable Not applicable

Enter in initiatives implemented related to the Customer Service Standards. For example, this can include training employees, updating/establishing policies, follow up on feedback received.

Information and Communications Accomplishments Applicable Not applicable

Enter in initiatives implemented related to the Information and Communications Standards. For example, this can include creating accessible documents, updating websites to meet accessibility requirements, developing new policies to ensure information/documents are provided in alternate formats, follow up on feedback.

Employment Accomplishments Applicable Not applicable

Enter in initiatives implemented related to the Employment Standards. This can include, for example, accommodating all candidates during the recruitment process and employment life cycle, steps taken to ensure accommodation plans and ensuring employees have accessible emergency information.

Transportation Accomplishments Applicable Not applicable

Enter in initiatives implemented related to the Transportation Standards. This can include, for example, installing signage for priority seating, training staff on appropriate use of a vehicle's accessibility features.

[New sidewalks in town met accessibility requirements.](#)

Design of Public Spaces Accomplishments Applicable Not applicable

Enter in initiatives implemented related to the Design of Public Spaces Standards. This can include, for example, installing accessible playgrounds, tactile walking surface indicators and establishing design guidelines that take into account accessibility.

[New splashpad installed in Grand Valley that included accessibility features.](#)

Summary of Consultations Applicable Not applicable

All designated public sector organizations must establish, review and update multi-year accessibility plans in consultation with persons with disabilities and, when applicable, with a municipal accessibility advisory committee. All municipalities with 10,000 and more residents must establish an accessibility advisory committee. Obligated organizations are also required to consult with the public and persons with disabilities when building new trails and outdoor play spaces. Use this section of the report to outline any consultation that took place during the year.

[The Joint Dufferin County Accessibility Committee was not active during 2020 as we reorganize in partnership with the Town of Orangeville. COVID-19 also slowed progres.](#)

Next Steps

What will be the focus of the new year? Highlight key upcoming initiatives.

- [upgrades to municipal office reception area](#)
 - [participate in National Access Awareness Week initiatives](#)
 - [investigate and report to Council on public suggestions to remove barriers](#)
 - [review and revise policies and procedures as necessary](#)
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