

# Designated Public Sector Annual Status Report Template

**Town of Grand Valley**

**Annual Status Report**

Name of Organization

**Town of Grand Valley**

has established a multi-year

Name of Organization

accessibility plan to prevent and remove barriers to accessibility and to meet requirements under the *Accessibility for Ontarians with Disabilities Act* and the Integrated Accessibility Standards.

This Annual Status Report details the required annual update for (year) 2019 on the progress of measures taken to improve accessibility. The purpose of this report is to track our organization's progress and make the public aware of our initiatives.

This report is available online at [https://www.townofgrandvalley.ca/en/our-services/accessibility.aspx?\\_mid\\_=6951](https://www.townofgrandvalley.ca/en/our-services/accessibility.aspx?_mid_=6951)

To request an alternate format of this annual status report, please contact:

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## Accessibility Accomplishments in (year) 2019

**General Accomplishments** . . . . .  Applicable  Not applicable

Enter in general initiatives related to accessibility that may or may not be directly related to a regulatory requirement or initiatives that don't fall within a particular standard.

**Customer Service Accomplishments** . . . . .  Applicable  Not applicable

Enter in initiatives implemented related to the Customer Service Standards. For example, this can include training employees, updating/establishing policies, follow up on feedback received.

**Information and Communications Accomplishments** . . . . .  Applicable  Not applicable

Enter in initiatives implemented related to the Information and Communications Standards. For example, this can include creating accessible documents, updating websites to meet accessibility requirements, developing new policies to ensure information/documents are provided in alternate formats, follow up on feedback.

**Employment Accomplishments** . . . . .  Applicable  Not applicable

Enter in initiatives implemented related to the Employment Standards. This can include, for example, accommodating all candidates during the recruitment process and employment life cycle, steps taken to ensure accommodation plans and ensuring employees have accessible emergency information.

[Rewrote the Town's Human resources policy manual and included accessibility requirements in the re-write.](#)  
[Conducted Council training on AODA and OHRC.](#)

**Transportation Accomplishments** . . . . .  Applicable  Not applicable

Enter in initiatives implemented related to the Transportation Standards. This can include, for example, installing signage for priority seating, training staff on appropriate use of a vehicle's accessibility features.

[New sidewalks in town met accessibility requirements.](#)

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**Design of Public Spaces Accomplishments** . . . . .  Applicable  Not applicable

Enter in initiatives implemented related to the Design of Public Spaces Standards. This can include, for example, installing accessible playgrounds, tactile walking surface indicators and establishing design guidelines that take into account accessibility.

[New playground installed in Colbeck that included accessibility features, constructed with input from accessibility committee. Splashpad in development which include accessibility features.](#)

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**Summary of Consultations** . . . . .  Applicable  Not applicable

All designated public sector organizations must establish, review and update multi-year accessibility plans in consultation with persons with disabilities and, when applicable, with a municipal accessibility advisory committee. All municipalities with 10,000 and more residents must establish an accessibility advisory committee. Obligated organizations are also required to consult with the public and persons with disabilities when building new trails and outdoor play spaces. Use this section of the report to outline any consultation that took place during the year.

[The Joint Dufferin County Accessibility Committee was active during 2019.](#)

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**Next Steps**

What will be the focus of the new year? Highlight key upcoming initiatives.

- [new splashpad](#)
  - [participate in National Access Awareness Week initiatives](#)
  - [investigate and report to Council on public suggestions to remove barriers](#)
  - [review and revise policies and procedures as necessary](#)
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